

POSITION ANNOUNCEMENT

PEER ADVOCATE

Department: Ryan White Status: Full Time Supervisor: RW Program Director Date: March 22, 2018

POSITION SUMMARY: Provide peer support to individuals living with HIV/AIDS and their families to promote increased client involvement in their medical care.

REQUIREMENTS:

- 1. High School diploma or equivalent preferred.
- 2. Must be a previous or current client of Ryan White or eligible for Ryan White services and be willing to share HIV status and life experiences with clients.
- 3. Good writing, verbal and time management skills a plus.
- 4. Must be proficient in the use of computers and computer systems.

RESPONSIBILITIES:

- 1. Meet with newly diagnosed and out of care clients to provide peer support.
- 2. Provide follow up to new clients once they have been assigned a case manager.
- 3. Assist clients in navigating the HIV system of care.
- 4. Conduct ongoing contact with clients, including phone and face-to-face visits with clients.
- 5. Maintain and submit required documentation.
- 6. Maintain confidentiality and ethical practices at all times.
- 7. Promote and foster a welcoming and patient centered environment.
- 8. Seek out and provide recommendations on how to improve the program.
- 9. Work collaboratively with staff to plan and implement client-centered supports.
- 10. Participate in all appropriate meetings, including community meetings on client's behalf.
- 11. Promote medical and treatment adherence and increased involvement with self-care by accompanying clients on medical appointments.
- 12. Encourage community involvement.
- 13. Follow all guidelines & procedures related to time and attendance management (clocking in & out, reviewing time card, requesting edit sheets, etc).
- 14. Report any significant concerns to supervisor.
- 15. Maintain training requirements and provide to HR for record retention.
- 16. Knowledge and understanding of Employee Handbook.
- 17. Provide an effective communication link between specific department staff.
- 18. Works professionally as a team member in conjunction with other department employees and center.
- 19. Perform other duties as assigned by supervisor.

APPLICATION PROCEDURE:

Please submit a completed employment application found at www.caresouth.org/jobs or the HR office, resume, and credentials via email to jobs@caresouth.org or deliver to the HR office. CSMCis an EOE. **CLOSING DATE:** Until filled.