

LPCA 2021 Virtual Annual Conference Agenda

“The Digital Transformation of Healthcare Delivery: Reflections on the 2020 Pandemic and Beyond”

*******All breakout session presentation are CEU approved for Physicians, Nurses, Social Workers, and Licensed Associate Substance Abuse Counselors. A total of 7.0 credit hours have been approved for this conference. Keynote addresses ARE NOT included in this CEU opportunity. Moderators will provide more information on CEUs during the breakout sessions*******

Day 1 – Tuesday, March 2, 2021

9:00am – 10:00am	Opening General Session Dr. Corey Hebert, Keynote; Dr. Stewart Gordon, Conference Top Sponsor		
10:00am – 10:15am	Live with Sponsors and Exhibitors		
	TRACK A – Clinical/Operations	TRACK B – HIT	TRACK C – Workforce/Community Outreach/COVID19
10:15am – 10:30am	Diamond Sponsor Showcase		
10:30am – 11:30am Breakout Session 1	Medicare and Louisiana Medicaid FQHC Policy Spotlight Michael Boutte – Medicaid Denae Hebert – Well Ahead	Making it Easy (or Easier) to Manage Your Patients with HTN and Diabetes LuAnn Kimker – Azara Healthcare LLC Emily Holzman – Azara Healthcare LLC	A Partnership in Pivot: A Payer’s Approach to Community Health During a Pandemic Chelsea Graves – Louisiana Healthcare Connections
11:30am – 11:45am	Break / Live with Sponsors and Exhibitors		
11:45am – 12:00pm	Diamond Sponsor Showcase		
12:00pm – 1:00pm Breakout Session 2	Avoiding Stress Burnout Post Pandemic Avis Brown – Victory Unlimited LLC	Using Data Dashboards for Workforce Planning Yvette Merritt – LPCA Gagarin Zhao – LPCA	Social Determinants of Health and Community Partnerships/ Practical Applications of Community Health Worker Teams Michael Griffin – DePaul CHC Elizabeth Teague – DePaul CHC Zwena Randolph – DePaul CHC
1:00pm – 2:00pm	Live with Sponsors and Exhibitors		

Day 2 – Wednesday, March 3, 2021

	TRACK A – Clinical/Operations	TRACK B – HIT	TRACK C – Workforce/Community Outreach/COVID19
9:00am – 9:15am	Diamond and Gold Sponsorship Showcase		

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9:15am – 10:15am Breakout Session 3	Chronic Disease Management: Move Forward in 2021 Brenda Miller – AHA Coretta LaGarde – AHA Chelsea Morgan – AHA	Telehealth Utilization and Policy: 2020 in Review Denae Hebert – Well Ahead Becky Bounds – TexLa Telehealth Resource Center	Mastering the Three R’s of Successful Physician Staffing: Recruitment, Retention and Retirement Gary Seaberg – Jackson Physician Search
10:15am – 10:30am	Break / Live with Sponsors and Exhibitors		
10:30am – 10:45am	Diamond and Gold Sponsorship Showcase		
10:45am – 11:45am Breakout Session 4	Population Health HD: A High Def Look at Hypertension and Diabetes Nadine Robin – Aledade Dr. Keith Winfrey – NOELA	Resources and Data for Today's Workforce Challenges Suzanne Speer – Association of Clinicians for the Underserved	National Readiness to Train Tool (RTAT): Next Steps for Health Professional Training Programs at CHCs Nashwa Khalid – Weitzman Institute
11:45am – 12:45pm	Live with Sponsors and Exhibitors		
12:45pm – 1:00pm	Diamond and Gold Sponsorship Showcase		
1:00pm – 2:00pm Breakout Session 5	Current Environment: Understanding Recent Major Industry Changes Affecting Health Centers Jeffery Allen – BKD Sara Grenier – BKD	Using Data to Address Workforce Needs and Inform Decision-Making Yvette Merritt – LPCA Michael Rivers – LPCA	How to be a Resilient Leader Amid and Beyond the Pandemic Kevin Coleman – KMC Empowerment LLC
Day 3 – Thursday, March 4, 2021			
	TRACK A – Clinical/Operations	TRACK B – HIT	TRACK C – Workforce/Community Outreach/COVID19
9:00am – 9:15am	Diamond, Gold, and Silver Sponsorship Showcase		
9:15am – 10:15am Breakout Session 6	Serving Medicare Patients During the COVID-19 Pandemic: From Vaccines to Telehealth Susannah Vance Gopalan – Feldsman Tucker Leifer Fidell LLP Rebekah Wallance Pardeck – Feldsman Tucker Leifer Fidell LLP	Reducing Provider Burden: A Team Approach to Whole Patient Care Josh Glueck – i2i Population Health Ian Farquhar – i2i Population Health	Evaluating Health Center Response to the COVID19 Pandemic Kayvia Pemberton – AmeriCares Mariel Fonteyn – AmeriCares

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10:15am – 10:30am	Break / Live with Sponsors and Exhibitors		
10:30am – 10:45am	Diamond, Gold, and Silver Sponsorship Showcase		
10:45am – 11:45am Breakout Session 7	The Continuing Evolution of Value-Based Care Jonathan Chapman – Capital Link Craig Hostetler – Hostetler Group	Dueling Epidemics: Substance Use In the Midst of the COVID Epidemic Dr. Jennifer Velander – Odyssey House Louisiana Helena Likaj – Odyssey House Louisiana	Cultural Competency as the Cornerstone of Great Customer Service Yvette Merritt – LPCA Dietz – Crescent Care
11:45am – 12:00pm	Break		
12:00pm – 1:30pm	Closing General Session Speakers TBD; LPCA Community Health Center Excellence Awards		

Friday, March 5, 2021 - Post Conference Session

9:00am – 3:00pm	Board Governance	
9:00am – 9:15am	Welcome and Introduction	Nakeisha R. Cleveland, Deputy Director, LPCA
9:15am – 10:15am	Leading the Way in FQHC Quality: Clinical Oversight for Board Members	Dr. Shondra Williams, CEO, InclusivCare Ms. Shirley Wade, CEO, St Gabriel Community Health Center
10:20am – 11:20am	Who Does What? CEO vs. BOD	Leroy Willis, Board Chairman, Teche Action Clinic
11:30am – 12:30pm	Financial Oversight for Board Members	Roderick Campbell, CEO, Iberia Comprehensive Community Health Center
1:00pm – 2:00pm	Legal Oversight: The Nuts and Bolts of Fiduciary Responsibilities	Berryl Broussard, Legal Council, Teche Action Clinic
2:00pm – 3:00pm	Creating an Annual Board Work Plan	Dr. Alecia Cyprian, CEO Southeast Community Health System