

LPCA 2021 Virtual Annual Conference Agenda

“The Digital Transformation of Healthcare Delivery: Reflections on the 2020 Pandemic and Beyond”

*******All** breakout session presentation are CEU approved for Physicians, Nurses, Social Workers, and Licensed Associate Substance Abuse Counselors. A total of **7.0 credit hours have been approved** for this conference. Keynote addresses ARE NOT included in this CEU opportunity. Moderators will provide more information on CEUs during the breakout sessions*****

Day 1 – Tuesday, March 2, 2021

9:00am – 10:00am	<p align="center">Opening General Session Dr. Stewart Gordon, Conference Top Sponsor KEYNOTES: Dr. Courtney Phillips, Louisiana Department of Health and Dr. Corey Hebert, LSU Health Sciences Center</p>		
10:00am – 10:15am	<p align="center">Live with Sponsors and Exhibitors</p>		
	TRACK A – Clinical/Operations	TRACK B – HIT	TRACK C – Workforce/Community Outreach/COVID19
10:15am – 10:30am	<p align="center">Diamond Sponsor Showcase</p>		
10:30am – 11:30am Breakout Session 1	<p>Medicare and Louisiana Medicaid FQHC Policy Spotlight</p> <p>Michael Boutte – Medicaid Denae Hebert – Well Ahead</p>	<p>Making it Easy (or Easier) to Manage Your Patients with HTN and Diabetes</p> <p>LuAnn Kimker – Azara Healthcare LLC Emily Holzman – Azara Healthcare LLC</p>	<p>A Partnership in Pivot: A Payer’s Approach to Community Health During a Pandemic</p> <p>Chelsea Graves – Louisiana Healthcare Connections</p>
11:30am – 11:45am	<p align="center">Break / Live with Sponsors and Exhibitors</p>		
11:45am – 12:00pm	<p align="center">Diamond Sponsor Showcase</p>		
12:00pm – 1:00pm Breakout Session 2	<p>Avoiding Stress Burnout Post Pandemic</p> <p>Avis Brown – Victory Unlimited LLC</p>	<p>Using Data Dashboards for Workforce Planning</p> <p>Yvette Merritt – LPCA Gagarin Zhao – LPCA</p>	<p>Social Determinants of Health and Community Partnerships/ Practical Applications of Community Health Worker Teams</p> <p>Michael Griffin – DePaul CHC Elizabeth Teague – DePaul CHC Zwena Randolph – DePaul CHC</p>
1:00pm – 2:00pm	<p align="center">Live with Sponsors and Exhibitors</p>		

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Day 2 – Wednesday, March 3, 2021

	TRACK A – Clinical/Operations	TRACK B – HIT	TRACK C – Workforce/Community Outreach/COVID19
9:00am – 9:15am	Diamond and Gold Sponsorship Showcase		
9:15am – 10:15am Breakout Session 3	Chronic Disease Management: Move Forward in 2021 Brenda Miller – AHA Coretta LaGarde – AHA Chelsea Morgan – AHA	Telehealth Utilization and Policy: 2020 in Review Denae Hebert – Well Ahead Becky Bounds – TexLa Telehealth Resource Center	Mastering the Three R’s of Successful Physician Staffing: Recruitment, Retention and Retirement Gary Seaberg – Jackson Physician Search
10:15am – 10:30am	Break / Live with Sponsors and Exhibitors		
10:30am – 10:45am	Diamond and Gold Sponsorship Showcase		
10:45am – 11:45am Breakout Session 4	Population Health HD: A High Def Look at Hypertension and Diabetes Nadine Robin – Aledade Dr. Keith Winfrey – NOELA	Resources and Data for Today's Workforce Challenges Suzanne Speer – Association of Clinicians for the Underserved	National Readiness to Train Tool (RTAT): Next Steps for Health Professional Training Programs at CHCs Nashwa Khalid – Weitzman Institute
11:45am – 12:45pm	Live with Sponsors and Exhibitors		
12:45pm – 1:00pm	Diamond and Gold Sponsorship Showcase		
1:00pm – 2:00pm Breakout Session 5	Current Environment: Understanding Recent Major Industry Changes Affecting Health Centers Jeffery Allen – BKD Sara Grenier – BKD	Using Data to Address Workforce Needs and Inform Decision-Making Yvette Merritt – LPCA Michael Rivers – LPCA	How to be a Resilient Leader Amid and Beyond the Pandemic Kevin Coleman – KMC Empowerment LLC

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Day 3 – Thursday, March 4, 2021

	TRACK A – Clinical/Operations	TRACK B – HIT	TRACK C – Workforce/Community Outreach/COVID19
9:00am – 9:15am	Diamond, Gold, and Silver Sponsorship Showcase		
9:15am – 10:15am Breakout Session 6	Serving Medicare Patients During the COVID-19 Pandemic: From Vaccines to Telehealth Susannah Vance Gopalan – Feldsman Tucker Leifer Fidell LLP Rebekah Wallance Pardeck – Feldsman Tucker Leifer Fidell LLP	Reducing Provider Burden: A Team Approach to Whole Patient Care Josh Glueck – i2i Population Health Ian Farquhar – i2i Population Health Bill Keyes – i2i Population Health	Evaluating Health Center Response to the COVID19 Pandemic Kayvia Pemberton – AmeriCares Mariel Fonteyn – AmeriCares
10:15am – 10:30am	Break / Live with Sponsors and Exhibitors		
10:30am – 10:45am	Diamond, Gold, and Silver Sponsorship Showcase		
10:45am – 11:45am Breakout Session 7	The Continuing Evolution of Value-Based Care Jonathan Chapman – Capital Link Craig Hostetler – Hostetler Group	Dueling Epidemics: Substance Use In the Midst of the COVID Epidemic Dr. Jennifer Velandar – Odyssey House Louisiana	Cultural Competency as the Cornerstone of Great Customer Service Yvette Merritt – LPCA Dietz – Crescent Care
11:45am – 12:00pm	Break		
12:00pm – 1:30pm	Closing General Session KEYNOTE: Angela Powell , Office of Southern Health Services LPCA Community Health Center Excellence Awards		

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Friday, March 5, 2021 - Post Conference Session

9:00am – 3:00pm	Board Governance	
9:00am – 9:15am	Welcome and Introduction	Nakeisha R. Cleveland, Deputy Director, LPCA
9:15am – 10:15am	Leading the Way in FQHC Quality: Clinical Oversight for Board Members	Dr. Shondra Williams, CEO, InclusivCare Ms. Shirley Wade, CEO, St Gabriel Community Health Center
10:20am – 11:20am	Who Does What? CEO vs. BOD	Leroy Willis, Board Chairman, Teche Action Clinic
11:30am – 12:30pm	Financial Oversight for Board Members	Roderick Campbell, CEO, Iberia Comprehensive Community Health Center
1:00pm – 2:00pm	Legal Oversight: The Nuts and Bolts of Fiduciary Responsibilities	Berryl Broussard, Legal Counsel, Teche Action Clinic
2:00pm – 3:00pm	Creating an Annual Board Work Plan	Dr. Alecia Cyprian, CEO Southeast Community Health System