



Louisiana Primary Care Association Inc.

Division of Practice Management & Health Center Operations  
Summer 2018 Training Series

<b>Primary Contributing Author(s)/Reviewer(s)</b>	<b>Susie Hutchinson, CAPP, CMSR, PCMH, CCE</b> Director of Practice Management and Health Center Operations and Instructor  <b>Dara Stout</b> Practice Management Coordinator/Emergency Operations Coordinator  <b>Yvette Merritt, MPH</b> Workforce Development Coordinator/Training Coordinator and Instructor
<b>Program Title</b>	<b><i>FQHC Nuts &amp; Bolts 103: Operations</i></b>
<b>General Description</b>	What we do NOT know, can hurt us! This course is designed as a detailed overview of daily health center operations. <b><i>Participants will increase their understanding of what it takes to operate a successful health center, identify how each part of the clinic work together to support the shared vision, mission and goals of FQHCs, recognize how their specific role may fit into the FQHC landscape and learn how to access and utilize the tools and resources available to health center staff.</i></b>
<b>Program Target Audience</b>	<b><i>Primary audience:</i></b> <ol style="list-style-type: none"><li>1.) New Leaders, New Managers, and New Staff</li><li>2.) Seasoned Managers and Seasoned Staff in need of a refresher</li><li>3.) IT Staff</li><li>4.) C-Suite Staff</li></ol>
<b>Training Cost</b>	\$40
<b>Training Date &amp; Time</b>	Friday, August 31, 2018 9am-12pm
<b>Training Location</b>	Louisiana Primary Care Association 503 Colonial Dr. Baton Rouge, LA 70806
<b>Registration Link</b>	<a href="https://modiphy.wufoo.com/forms/fqhc-nuts-bolts/">https://modiphy.wufoo.com/forms/fqhc-nuts-bolts/</a>