

At CrescentCare, we bring caregivers and the community together as partners in health and wellness for all. Our experience builds on more than 30 years of impact through our founding organization, NO/AIDS Task Force. Now, as a Federally Qualified Health Center, we're taking that expertise and expanding it!

We now offer a broad range of health and wellness services for anyone and everyone who is seeking healthcare services in Greater New Orleans and Southeastern Louisiana.

CrescentCare's mission is to offer comprehensive health and wellness services to the community, to advocate empowerment, to safeguard the rights and dignity of individuals, and to provide for an enlightened public.

We provide an extensive benefits package & 11 paid holidays!

Benefits include, but are not limited to the following:

Medical, Dental, Vision, Life Insurance, Long-term Disability, Short-term Disability, Employee Wellness Program, 401(k), Paid Vacation and Sick time

Retention Specialist for Transfeminine Individuals Living with HIV

From the perspective of lived experience and best practices, specialist will be a peer of the community they are serving. Specialist will improve retention-in-care for Transfeminine individuals living with HIV using evidence-based standards; including facilitating group education/learning sessions and providing 1:1 assistance to clients. Specialist will work with other departments at CrescentCare, community providers and hospitals, and community-based programs to streamline healthcare access, re-entry into care, referrals, and reduce barriers for Transfeminine individuals living with HIV. Provide data management and analysis for program. Ensure program deliverables are met and quality standards enacted. Have ability to work with electronic health record systems. Ensure all reporting and evaluation mechanisms are complied with.

Requirements

- Self-identify as a peer —relate to clients as having personal experience with clients across the gender spectrum
- Bachelor's degree and 1-2 years of experience in public health, social work, social sciences research or related field **OR**
- High School or GED diploma and 5 years of experience in community organization, education, outreach, and navigation **OR**
- Master's degree in public health, social work, social sciences, research or related field
- Peer health education/coaching and training preferred
- Ability to take initiative, problem-solve and follow through on tasks and duties to completion
- Ability to work independently and autonomously
- Ability to work in different environments, including community venues and outdoors in differing weather conditions
- Flexible and non-judgmental ability to work with stigmatized populations and the general population
- Culturally open when interacting with populations/clients of different backgrounds and value systems

- Necessary technical skills to use electronic health record, incident reporting system, email, and other information systems.
- Ability to relate to all persons, especially key populations
- Ability to work a flexible schedule and non-traditional work hours.
- Ability to carry an agency cell phone and be available to respond within a reasonable time frame
- Be able to stand for extended periods of time (3-4 hours) for outreach and community events.
- The ability to lift and carry 25-pound boxes (condom and counseling supplies) for outreach events.
- Ability to climb stairs to do in community venues and social events in urban locations with limited or no ADA compliance

We are an Equal Opportunity Employer and do not discriminate against employees or applicants on the basis of race, color, national origin, ethnicity, citizenship status, religion, age, gender identification, pregnancy, marital or familial status, gender or sexual orientation, veteran or military status, physical or mental disability, genetic information, or on the basis of any other status protected by law, and in compliance with applicable federal, state and local laws.