

Senior Data Analyst

Senior Data Analyst is responsible for managing the health center's internal data analytics team to conceive, manage, and execute data initiatives and communicate effectively with stakeholders to implement advanced data visualization (dashboard) projects. Key duties include building reports and data visualizations as required and providing advanced training and technical assistance to subordinates (e.g., Data Analyst II). This work requires a detailed understanding of clinical business processes, the ability to extract, clean, and analyze electronic health record data, and write structured query language (SQL) code. Maintains knowledge and skills to perform required grant data reporting tasks, including Bureau of Primary Care Uniform Data Set (UDS) and HIV/AIDS Bureau's Ryan White HIV/AIDS Program Services Report (RSR) and CDR requirements for health centers. The Senior Data Analyst reports to the Quality and Data Lead.

Position Requirements

- 3+ years of experience extracting clinical, operational, and financial data from electronic health record systems
- 1+ years of experience writing complex structured query language (SQL) queries with concepts like subqueries, temp tables, and window functions. Experience with PostgreSQL preferred
- Knowledge and interest in healthcare quality improvement and population health management
- Thorough knowledge of a BI platform such as Tableau, Qlik, Cognos, or Crystal
- Some experience with scripting languages such as Python or Ruby, or a desire and aptitude to learn
- Ability to effectively prioritize multiple projects and meet deadlines
- Proficiency with Microsoft Excel, including Pivot Tables
- Knowledge and understanding of Qualitative and Quantitative analysis methods
- Knowledge of relational database structure
- Working hours are usually 8:30am to 5pm but may be required to work earlier and later hours during busier periods
- Excellent verbal and written communication skills
- Demonstrated ability to complete complex projects
- Federal criminal background check
- 40 hours of work per week

Education Requirements

- Bachelor's degree or above in quantitative or engineering fields (Statistics, Economics, Mathematics, Health/Medical Informatics, Computer Science, or similar)
- If hired, documented proof of highest level of education completed must be delivered on first day of employment

Preferred Qualifications

- Fluent in written and spoken Spanish
- Federally Qualified Health Center (FQHC) experience
- HIV/AIDS Knowledge and Patient Experience
- Experience working with the LGBTQ community

Why CrescentCare?

Our mission is to offer comprehensive health and wellness services to the community, to advocate empowerment, to safeguard the rights and dignity of individuals, and to provide for an enlightened public. We offer a broad range of health and wellness services for anyone and everyone who is seeking healthcare services in Greater New Orleans and Southeastern Louisiana.

CrescentCare is a culturally humble health care facility that welcomes all in the community; however, we want to make a strong statement to the New Orleans community (and communities across America) that Black Lives Matter to us.

<https://crescentcarehealth.org/black-lives-matter>

What We Do for Our Clients

Primary Health Care • Pediatrics • Dentistry • Gender Clinic • Behavioral Health • Addiction Recovery
Case Management • Nutrition Programs • Medicaid/Insurance Enrollment • Legal Services
Food and Housing Assistance • Smoking Cessation • Syringe Access Program
Advocacy, Outreach, Education • HIV/Hep. C/STI Testing and Prevention • COVID-19 Screening

Our Offer to You: An Extensive Benefits Package

- All Employees are W-2 Status
- Employer Paid Benefits: Dental, Employee Wellness, Employee Assistance Program, Life Insurance
- 11 Paid Holidays, in addition to Vacation and Sick Days
- Medical Insurance (Two Plan Options)
- Vision Insurance
- Long-Term Disability
- Short-Term Disability
- 401(k) Plan – 1.5% Employer Contribution; additional Employer match with Employee Contribution
- Discount Programs

*No Relocation Package Available

*No Work Visa Sponsorship Available

If interested in being considered for this position, you must apply on the CrescentCare website using the following link:

<https://crescentcarehealth.org/contact/join-our-team/>

We are an Equal Opportunity Employer and do not discriminate against employees or applicants on the basis of race, color, national origin, ethnicity, citizenship status, religion, age, gender identification, pregnancy, marital or familial status, gender or sexual orientation, veteran or military status, physical or mental disability, genetic information, or on the basis of any other status protected by law, and in compliance with applicable federal, state and local laws.