

# Southeast Community Health Systems Patient Registration

| PATIENT INFORMATION  |                |   |   |   |  |   |
|--|----------------|---|---|---|--|---|
| Last Name  | First Name     | MI  | DOB   |   | SS#  |   |
|  |                |   |   |   |  |   |
| Street Address   | City           |   | State   | Zip   | County   |   |
| CONTACT INFORMATION  |                |   |   |   |  |   |
| Primary Phone Number   | □ Ho           |   | Secondary Phone Num                                   | ber   |  | Home  |
|  |                |   |   |   | □ Ce<br>□ Worl   |   |
| Do you need transportation?  □ Yes   | ⊐ No           |   | Email:  |   |  |   |
| PATIENT DEMOGRAPHICS   |                |   |   |   |  |   |
| Primary Language Spoken  □ English □ Spanish□ Other Would you like an interpreter?  □ Yes □ No   | □ Eng<br>Nativ | Race (Check all<br>Black/African A<br>Unreported/Reft<br>American Indian<br>Other Pacific Isl<br>Native Hawaiia<br>Other              | American  | <ul> <li>Non-Hispani</li> <li>Cuban</li> <li>Puerto Rican</li> <li>Another Hisp<br/>Spanish Origin</li> </ul> | c/Latino<br>panic, Latino or   |   |
| Gender Identity:<br>Do you think of yourself as:<br>Male<br>Female<br>Female-to-Male/Transgender Male/Trans<br>Male-to-Female/Transgender Female/Tran<br>Genderqueer, neither exclusively male no<br>Refused to Report<br>Other, please specify: | ns Woman       | Sexual Orienta<br>Do you think of<br>Straight or heter<br>Lesbian, gay, o<br>Bisexual<br>Unknown<br>Other, please sy<br>Refused to Re | f yourself as:<br>osexual<br>or homosexual<br>pecify: | Marital<br>Status<br>Single<br>Married Divorced<br>Widowed<br>Separated<br>Life Partner                       | Student<br>Full-Time<br>Part-time<br>Not a<br>student<br>Highest grade<br>completed? | Employment<br>Status<br>- Full-Time<br>- Part Time<br>- Not Employed -<br>Retired<br>- Disabled<br>- Student<br>- None  |
|  | ne No.         | Primary Car   | e Provider  | - 1   | Military<br>Veteran?   | Agriculture<br>Status   |
| Housing Status:  Not Homeless  H GUARANTOR ( Person To E   |                | Phone No  | ame as patient □                                      |   | □ Yes<br>□ No  | <ul> <li>Migrant Worker</li> <li>Seasonal</li> <li>Dependent of</li> <li>Migrant</li> <li>Dependent of</li> <li>Seasonal</li> <li>Not Agricultural</li> </ul> |
| Last Name  | First Name     | Μ   | 11 1  | DOB   | SS#  | Worker  |
| Street Address   | City           | State   | Zip   | Home Phone  | Cell P   | hone  |
| EMERGENCY CONTACT (So  | meone outsid   | e of your hom   | ne that we may co                                     | ontact in an e  | mergency)  |   |
| Last Name  | First Name     |   | Relationship  |   |  |   |
| Street Address   | City           | State   | Zp  | Home Phone  | Cell P   | hone  |
|  |                |   |   |   |  |   |
| Last Name  | First Name     |   | Relationship  | )   |  |   |
| Street Address   | City           | State   | Zip   | Home Phone  | Cell P   | hone  |
|  |                |   |   |   |  |   |



### **INSURANCE INFORMATION**

| Insurance Name:                    |             | Policy #:   | Pho     | ne #       |
|------------------------------------|-------------|-------------|---------|------------|
| Mailing Address:                   |             |             |         |            |
| (Street/P.O Box)                   |             | (City)      | (State) | (Zip Code) |
| Subscriber's Name (name on card):  |             | Date of Bir | th:     |            |
| Patient's relationship to Insured: | Self Spouse | ChildOth    | ner:    |            |

**INSURANCE ASSIGNMENT** I assign directly to Southeast Community Health Systems (SCHS) all medical benefits, if any, otherwise payable to me for services rendered. I understand that I am financially responsible for all charges whether or not paid by insurance. I hereby authorize SCHS to release all information necessary to secure the payment of benefits. I authorize the use of this signature on all my insurance submissions and for a copy for this statement and my signature to be kept on file and used in place of this original.

Insured or Patient's Signature:

Date:\_\_\_\_\_

### **INCOME VERIFICATION FORM**

Date:

Head of Household:

**Expiration Date:** 

Account #:

| Household Member's                    | Sex             | DOB               | Relationship        | Social Security #            | Insurance        |
|---------------------------------------|-----------------|-------------------|---------------------|------------------------------|------------------|
| Legal Name                            | househo         | ld income: \$     |                     |                              |                  |
| (Uninsure                             | d patients n    | nust present pro  | of of household inc | ome to qualify for a slidi   | ng fee discount) |
| I certify that I have read            | or had som      | eone read this c  | uestionnaire to me  | and I understand all of      | the information  |
| provided is correct to the            | e best of m     | y knowledge. I u  | nderstand that fail | ure to make full disclosu    | re of my         |
| household<br>true gross income is cor | nsidered an a   | act of fraud and  | can be punishable   | by either a fine or impris   | onment           |
| according to federal lav              |                 |                   |                     |                              |                  |
| I further certify that I ha           | ve been infor   | med that I will b | e charged at 100% f | or my visit if I do not pres | ent adequate     |
| household income to qu                | ualify for a sl | iding fee scale d | iscount.            |                              |                  |

Signature:

Date:

### Southeast Community Health Systems

Birth date:

Date:

### **GENERAL CONSENT FOR TREATMENT**

- 1. I hereby authorize and consent to all necessary medical procedures needed for diagnosis and treatment for me and/or my dependents by Southeast Community Health Systems (SCHS).
- 2. I understand that no guarantee or assurance has been made as to the results that may be obtained.
- 3. I am aware that the practice of medicine is not an exact science, and I acknowledge that no guarantees of a cure have been made to me as a result of examinations or treatments by SCHS.
- 4. I give permission to release to my insurance company medical information necessary in the filing of lawful claims by SCHS' staff for services rendered by SCHS to me or my dependents.
- 5. I hereby authorize payment directly to SCHS of benefits relative to pending claims and/or Major Medical benefits otherwise payable to me, not to exceed SCHS' regular charges for this service.
- 6. I certify that the information that I have provided in applying for payments under Title XVII of the SSA Act is correct. I authorize any holder of medical or other information intermediaries, carriers, or any other insurer, any information needed for this or any related Medicare/Medicaid Claims. I request benefits be paid on my behalf.
- 7. I agree that a photocopy of this form is as valid as the original.
- 8. I agree and understand that the medical records are the property of SCHS; however, I can request a copy for a nominal fee at any time.
- 9. I certify that the information provided is true to the best of my knowledge.

Signature of Patient (or Guardian):

### PATIENT RIGHTS

I have read and understand my rights and responsibilities as a patient of Southeast Community Health Systems and understand that if the quality of my care is compromised and if SCHS management staff or quality assurance committee cannot address it in a timely fashion, I have the option to report the healthcare compromise to the Joint Commission at (800) 994-6610, or <u>email complaint@jointcommission.org.</u>

### PATIENT RESPONSIBILITY

- 1. I acknowledge that I am fully responsible for any and all expenses incurred at Southeast Community Health Systems for myself and/or dependents/family members.
- 2. I understand that all payments are due at the time of service.
- 3. I understand that all payments must be made towards any outstanding balance in addition to the payment for the current date of service rendered.

Signature of Patient (or Guardian):

PATIENT RIGHTS Signature of Witness (when patient requires reading of rights): \_\_\_\_

### ADVANCE DIRECTIVE ACKNOWLEDGEMENT

I understand that Southeast Community Health Systems does not honor Advanced Directives. In the event of a medical emergency during the clinic visit, first aid measures will be provided, 911 called and hospital transfer initiated.

Signature of Patient:

### ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICE

I have been presented with a copy of the Notice of Privacy Practices, detailing how my health information may be used and disclosed as permitted under federal and state law, and outlining my rights regarding my health information. I wish to place the following restrictions on disclosure of my health information (Please list below or write N/A if no restrictions):

Signature:

Relationship to patient if not signed by patient: \_\_\_\_\_

## Southeast Community Health Systems



Patient Name:

Date:

Date:

\_\_\_\_\_ Date: \_\_\_\_\_

\_\_\_\_\_ Date: \_\_\_\_\_



## MEDICAL HISTORY

Birth date:\_\_\_\_\_

# Past and Present Illness Surg Diabetes ions High Blood Pressure Appel cancer Gallt biood Clots Bread Depression Hyst Anxiety Tuba Anernia U & Cost Frequent Vaginal Infections Hear Frequent Bladder Infections Thyr

Peptic Ulcer Disease

неагт Uisease неагт Аттаск

GOUT

|   | Surgery                     |
|---|-----------------------------|
|   | IONSIIS                     |
|   | Appendix                    |
|   | Galipiadder                 |
|   | Hernia                      |
|   | Breast                      |
|   | Hysterectomy                |
|   | Tubal Ligation<br>C-Section |
|   | D&C                         |
| Ш | неап                        |
|   | Thyroid                     |
| Ш | Stomacn                     |
| Ш | Hernia                      |
|   | Other (List Below)          |
|   | SIUS                        |
|   | Risky Sexual Behaviors      |

### Family History (state which family member/s has illness):

| Illness/Condition   | which family member suffers from each? |
|---------------------|--|
| Diabetes            |  |
| Heart Attack        |  |
| High Blood Pressure |  |
| Stroke              |  |
| Seizures            |  |
| Glaucoma            |  |
| Thyroid Disease     |  |
| HIV/AIDS            |  |
| Migraines           |  |
| Mental Illness      |  |
| Kidney Disease      |  |
| Arthritis           |  |
| Cancer              |  |
| Туре                |  |
| Female Cancer       |  |
| Male Cancer         |  |

Do you live with someone who has Tuberculosis (TB)? \_\_\_\_ Yes \_\_\_ No Do you live with someone who has Hepatitis? \_\_\_ Yes \_\_\_ No

### Languages & Barriers

Language(s) Spoken:

Barriers: Language: \_\_\_\_\_ Reading: \_\_\_\_\_\_ Hearing:

| Reauling | · |  |
|----------|---|--|
| Hearing  | • |  |
| Vision:  |   |  |

Do you exercise? \_\_\_\_\_

Do you watch fat, salt and cholesterol in your diet? \_\_\_\_

Do you have any other problems or conditions SCHS should be aware of?\_\_\_\_\_

Do you live with someone who has HIV? \_\_\_ Yes \_\_\_ No Do you live with fear of abuse or violence in the home? \_\_\_ Yes \_\_\_ No Do you live with anyone who smokes or uses drugs? \_\_\_ Yes \_\_\_ No

### Preferences for Learning

| Preference for Learning: | Written      |
|--------------------------|--------------|
|                          | Visual       |
|                          | Verbal       |
|                          | Demonstrated |

| Other Surgeries:     |
|----------------------|
|                      |
| Current Medications: |
| List of Allergies:   |
| Cultural Beliefs:    |



### East Baton Rouge Parish

P.O Box 770 Zachary, LA 70791

6351 Main St Zachary, LA 70791 225-306-2000

8595 Picardy Ave. Suite 230 Baton Rouge, LA 70809

### **Livingston** Parish

30575 Old Baton Rouge Hwy Albany, LA 70711 225-306-2050

### Tangipahoa Parish

721 Avenue G Kentwood, LA 70444 225-306-2100

**13318** Berry Bowl Rd **Independence**, LA 70443 225-306-2060

### St. Helena Parish

490 Sitman St Greensburg, LA 70441 225-306-2070

# Appointment Confirmation & Cancellation Policy

We understand that unplanned issues can come up and you may need to cancel an appointment. If that happens, we respectfully ask for scheduled appointments to be cancelled at least 24 hours in advance. Our providers want to be available for your needs and the needs of all our patients. When a patient does not show up for a scheduled appointment, another patient loses an opportunity to be seen. Although we have always had a cancellation policy, circumstances have caused us to enforce our revised policy.

### Cancellation policy

After the second missed appointment or no show, the patient will not be allowed to schedule an appointment with our office for 6 months. The patient can only have same day appointments if available.

Confirmation Policy If patient does not confirm their appointment within 24 hours of appointment time, they will be taken off the schedule and their appointment slot will be filled.

As of March 8, 2017 this policy is effective. Thank you for being a valued patient and for your understanding and cooperation as we institute this policy. This policy will enable us to open otherwise unused appointments to better serve the needs of all patients.

Print name

Signature

Date



Albany 225.306.2050 Greensburg 225.306.2070 Independence 225.306.2060 Kentwood 225.306.2100 Zachary 225.306.2000 Picardy 225.763.4990

The **Southeast Community Health Systems** Patient Portal provides an easy-to-use, secure, web-based method for patients to access portions of their medical records on-line. This is available from any computer (desktop, laptop or tablet) with Internet access. When you log into the **Southeast Community Health Systems** Patient Portal, you will be able to view information, including your medical conditions, medications, vital signs, lab results, allergies, and insurance policies.

Register for the Southeast Community Health Systems Patient Portal

Use this form to request a **Southeast Community Health Systems** Patient Portal account. . Once you have been registered for the **Southeast Community Health Systems** Patient Portal, you will receive an email from **Southeast Community Health Systems** with instructions to complete your Patient Portal registration.

### Patient Registration Form

By completing this form, you are authorizing to set up a *Southeast Community Health Systems* Patient Portal Account.

| Please complete using CAPITAL LETTERS with one | e character in each block. |
|--|----------------------------|
|--|----------------------------|

| FIRST NAME:                    |      |      |         |       |       |       |       |      |      |         |        |      |     |       |     |        |     |   |  |
|--------------------------------|------|------|---------|-------|-------|-------|-------|------|------|---------|--------|------|-----|-------|-----|--------|-----|---|--|
|                                |      |      |         |       |       |       |       |      |      |         |        | -    |     |       |     |        |     |   |  |
| LAST NAME:                     |      |      |         |       |       |       |       |      |      |         |        |      |     |       |     |        |     |   |  |
|                                |      |      |         | _     |       |       |       |      | _    |         | _      |      |     |       |     |        |     |   |  |
| DATE OF BIRTH:                 |      |      | /       |       |       | /     |       |      |      |         |        |      |     |       |     |        |     |   |  |
|                                |      |      |         |       | _     |       |       |      |      |         |        |      |     |       |     |        |     |   |  |
| Last 4 Digits of SSN           |      |      |         |       |       |       |       |      |      |         |        |      |     |       |     |        |     |   |  |
|                                |      |      |         |       |       |       |       |      |      |         |        |      |     |       |     |        | -1  | 1 |  |
| EMAIL ADDRESS:                 |      |      |         |       |       |       |       |      |      |         |        |      |     |       |     |        |     |   |  |
| r                              |      |      |         |       |       |       |       |      |      |         | -      |      |     |       |     |        |     |   |  |
| ZIP (Postal) Code #            |      |      |         |       |       | -     |       |      |      |         |        |      |     |       |     |        |     |   |  |
|                                | ·    |      |         |       |       |       |       |      |      |         |        |      |     |       |     |        |     |   |  |
|                                |      |      |         |       |       |       |       |      |      |         |        |      |     |       |     |        |     |   |  |
| Signature:                     |      |      |         |       |       |       |       |      |      |         |        |      |     |       |     |        |     |   |  |
|                                | I    |      |         |       |       |       |       |      |      |         |        |      |     |       |     |        |     |   |  |
| Today's Date                   |      |      | 1       |       |       | /     |       |      |      |         |        |      |     |       |     |        |     |   |  |
|                                |      |      |         |       |       |       |       |      |      |         |        |      |     |       |     |        |     | _ |  |
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| $\Box$ Yes, I would like       | ; 10 | ue e | 01110   |       |       | ent I |       |      |      | JOIN    | IIIUI  | шу   | пеа | 11111 | Sys | stell. | 15  |   |  |
| Diagon al                      |      | 2 .  |         |       |       |       |       |      |      | 4 4 0 1 | h      |      | aad |       |     |        |     | - |  |
| Please al<br>A Southeast Commu |      |      |         |       | •     |       | •     |      | -    |         | -      |      |     |       | rif | 7 101  | 112 |   |  |
| A Southeast Collinu            | muy  | 1102 | uui     | Byst  | CIIIS | , ich | 1 626 | mal  | 110  | шау     | COIL   | aci  | yuu |       | uny | y yuu  | 11  |   |  |

information.



Date of Birth Date

\_\_\_\_\_ + \_\_\_

\_+ \_\_\_

### The Generalized Anxiety Disorder 7 – Item Scale

| Over the last 2 weeks, how often have you been bothered by the following problems? (use "v" to indicate your answer)   | Not at all                 | Several<br>Days            | More than<br>half the<br>days | Nearly<br>every day    |
|--|----------------------------|----------------------------|-------------------------------|------------------------|
| 1. Feeling nervous, anxious, or on edge  | 0                          | 1                          | 2                             | 3                      |
| 2. Not being able to stop or control worrying  | 0                          | 1                          | 2                             | 3                      |
| 3. Worrying too much about different things  | 0                          | 1                          | 2                             | 3                      |
| 4. Trouble relaxing  | 0                          | 1                          | 2                             | 3                      |
| 5. Being so restless that it is hard to sit still  | 0                          | 1                          | 2                             | 3                      |
| 6. Becoming easily annoyed or irritable  | 0                          | 1                          | 2                             | 3                      |
| 7. Feeling afraid as if something awful might happen   | 0                          | 1                          | 2                             | 3                      |
| 8. If you checked off any problems, how difficult have these problems made it for you to do your work, take care of things home, or get along with other people? | Not difficult<br>at at all | Some-<br>what<br>difficult | Very<br>difficult             | Extremely<br>difficult |

Add Columns: Total Score:

### PATIENT HEALTH QUESTIONNAIRE (PHQ - 9)

| Dver the last 2 weeks, how often have you been bothered by the following problems? (use "v" to indicate your answer)   | Not at all                 | Several<br>Days            | More than<br>half the<br>days | Nearly every<br>day    |
|--|----------------------------|----------------------------|-------------------------------|------------------------|
| 1. Little interest or pleasure in doing things   | 0                          | 1                          | 2                             | 3                      |
| 2. Feeling down, depressed, or hopeless  | 0                          | 1                          | 2                             | 3                      |
| 3. Trouble falling or staying asleep, or sleeping too much   | 0                          | 1                          | 2                             | 3                      |
| 4. Feeling tired or having little energy   | 0                          | 1                          | 2                             | 3                      |
| 5. Poor appetite or overeating   | 0                          | 1                          | 2                             | 3                      |
| <ol> <li>Feeling bad about yourself – or that you are a failure or have let<br/>yourself or your family down</li> </ol>  | 0                          | 1                          | 2                             | 3                      |
| <ol> <li>Trouble concentrating on things, such as reading the newspaper or<br/>watching television</li> </ol>  | 0                          | 1                          | 2                             | 3                      |
| <ol> <li>Moving or speaking so slowly that other people could have noticed.<br/>Or the opposite – being so fidgety or restless that you have been<br/>moving around a lot more than usual</li> </ol> | 0                          | 1                          | 2                             | 3                      |
| 9. Thoughts that you would be better off dead, or of hurting yourself  | 0                          | 1                          | 2                             | 3                      |
| 10. If you checked off any problems, how difficult have these problems made it for you to do your work, take care of things at home, or get along with other people?                                 | Not<br>difficult at<br>all | Some-<br>what<br>difficult | Very<br>difficult             | Extremely<br>difficult |
|  | Add Columns                | s:                         | _ +                           | +                      |

Total Score: \_\_\_\_

 Name:
 Date of Birth:
 Date:

### **Domestic Violence Screening Tool**

*Instructions:* This is a screening measure to help you determine whether you might be involved in an abusive relationship that needs attention. This screening measure is not designed to make a diagnosis or take the place of a professional diagnosis or consultation. For each item, indicate the extent to which it is true, by checking the appropriate box next to the item.

| 1. Do you feel anxious or nervous when you are around your partner?  | No  | Sometimes | Regularly         |
|--|-----|-----------|-------------------|
| <ol> <li>Do you watch what you are doing in order to avoid making your partner angry or upset?</li> </ol>  | No  | Sometimes | Regularly         |
| 3. Do you feel obligated or coerced into having sex with your partner?   | No  | Sometimes | Regularly         |
| 4. Are you afraid of voicing a different opinion than your partner?  | No  | Sometimes | Regularly         |
| 5. Does your partner criticize you or embarrass you in front of others?  | No  | Sometimes | Often             |
| 6. Does your partner check up on what you have been doing, and not believe your answers?   | No  | Sometimes | Often             |
| 7. Is your partner jealous, such as accusing you of having affairs?  | No  | Sometimes | Often             |
| 8. Does your partner tell you that he or she will stop beating you when you start behaving yourself?   | No  | Yes       |                   |
| 9. Have you stopped seeing your friends or family because<br>of your partner's behavior?   | No  | Yes       |                   |
| 10. Does your partner's behavior make you feel as if you are wrong?  | No  | Sometimes | Regularly         |
| 11. Does your partner threaten to harm you?  | No  | Sometimes | Regularly         |
| 12. Do you try to please your partner rather than yourself in order to avoid being hurt?   | No  | Sometimes | Regularly         |
| 13. Does your partner keep you from going out or doing things that you want to do?   | No  | Sometimes | Regularly         |
| 14. Do you feel that nothing you do is ever good enough for your partner?  | No  | Sometimes | Regularly         |
| 15. Does your partner say that if you try to leave him or her, you will never see your children again?   | Yes | No        | Not<br>Applicable |
| 16. Does your partner say that if you try to leave, he or she will kill him or herself or you?   | No  | Sometimes | Regularly         |
| <ul> <li>17. Is there always an excuse for your partner's behavior?</li> <li>("The alcohol or drugs made me do it! My job is too<br/>stressful! If dinner was on time I wouldn't have hit you!<br/>I was just joking!")</li> </ul> | No  | Sometimes | Regularly         |
| 18. Do you lie to your family, friends and doctor about your bruises, cuts and scratches?  | Yes | No        | Not<br>Applicable |

# CAGE Questions Adapted to Include Drug Use (CAGE-AID)-Drugs

| 1. Have you ever felt you ought to cut down on your drinking or drug use?   | YES / NO |  |  |
|---|----------|--|--|
| 2. Have people annoyed you by criticizing your drinking or drug use?  | YES / NO |  |  |
| 3. Have you felt bad or guilty about your drinking or drug use?   | YES / NO |  |  |
| 4. Have you ever had a drink or used drugs first thing in the morning to steady<br>your nerves or to get rid of a hangover (eye-opener)? YES / NO |          |  |  |