

**C&C Concrete Design, LLC**  
**Messaging Privacy Policy**  
Effective Date: 01/28/2026

C&C Concrete Design, LLC (“C&C Concrete Design”, “we,” “us,” “our”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how C&C Concrete Design collects and uses information about you when you opt-in to receive SMS messages from us.

**Information We Collect**

We collect and use your phone number solely for the purpose of sending SMS messages to which you have explicitly opted in. Your information is not shared with third parties except as required by law. Your data will not be transferred to external organizations.

We implement strict access controls and security measures to prevent unauthorized sharing or access to your personal information.

**When you opt-in to receive SMS messages, we collect:**

- Your phone number
- Consent to send SMS messages
- Your email address
- Your basic contact information
- Your messaging history

**How We Collect Your Information**

We may collect your information directly from you, such as when you complete a form or contact us or automatically, such as when you interact with our website.

**How We Use Your Information**

We collect and use your personal information solely for the purpose of providing our services, including sending SMS messages related to your use of our services. This includes appointment reminders, and general two-way communication about schedules, and holiday hours. We will:

- Send you the SMS messages you’ve opted in to receive
- Provide updates or other relevant content based on your preferences.

Your data will not be transferred to external organizations. We may disclose your information only if required by law.

We implement strict security measures and internal controls to protect your data and prevent unauthorized access, use, or sharing. Your privacy and the security of your information are our top priorities.

**You can opt out of receiving SMS messages at any time by replying STOP to any message we send you.** You can review our *Terms and Conditions on the next page* for additional information about the opt-out process.

**To Whom We Disclose Your Information**

We may disclose your information to our affiliated companies; to third party service providers, business advisors, or consultants who provide services to us; in connection with a merger, acquisition, reorganization, restructuring, financing transaction or sale of assets; as required by law or administrative order; to assert claims or rights or to defend against claims. We do not share your personal information, phone number, or SMS consent opt-in data with third parties or affiliates for marketing or promotional purposes.

**Protection of Information**

We take steps to protect your information against unauthorized use or disclosure.

**Updates**

We may periodically update this privacy policy. If we make material changes that have a substantive and adverse impact on your privacy, we will provide notice on this website prior to the change becoming effective. We encourage you to periodically review this page for the latest information about our privacy practices.

**How to Contact Us/Support**

You may contact us with questions/concerns or for support by one of the methods below:

- Directly at (225)453-1050
- Reply HELP to any message we send you.
- Email to [info@ccconcretedesign.com](mailto:info@ccconcretedesign.com)
- Contact Us link on Website

**Terms and Conditions**  
**Effective Date: 01/28/2026**

By opting in to receive SMS messages from C&C Concrete Design, LLC (“C&C Concrete Design”, “we,” “us,” “our”), you agree to these Terms and Conditions (Terms).

**SMS Messaging Service**

By providing my phone number, I consent to receive SMS text messages from C&C Concrete Design for appointment reminders, and general two-way communication about schedules, and holiday hours.

Message and Data Rates may apply.

**Message Frequency**

You will get more than one message from us unless you opt-out, and while messaging frequency varies, you will likely receive 1-2 messages per month. C&C Concrete Design reserves the right to alter the frequency of messages at any time to increase or decrease the total number of messages.

C&C Concrete Design and carriers are not liable for delays or undelivered messages.

**Message and Data Rates**

Message and data rates may apply based on your mobile carrier’s terms.

**Privacy Policy**

Your information will be handled in accordance with our *Privacy Policy at the beginning of this document.*

**Cancellation/Opt-Out Instructions**

You can opt out of receiving SMS messages at any time by replying STOP to any message we send you. After you opt out of text messaging, you will receive one additional message confirming your request has been processed.

**Help/Customer Support**

**How to Contact Us/Support**

You may contact us with questions/concerns or for support by one of the methods below:

- Directly at (225)453-1050
- Reply HELP to any message we send you.
- Email to [info@ccconcretedesign.com](mailto:info@ccconcretedesign.com)
- Contact Us link on website

**Liability**

We are not responsible for any charges, errors, or delays in SMS delivery or undelivered messages caused by your carrier or third-party service providers.