

NETLINK NEWS



Volume 2

Issue #1

In the first NetLink Newsletter of 2022 we wanted to share some **NEW** things happening around FNBB!



NEW Year, Same Commitment

We asked Blake Tolbird, SVP and Bank Operations Manager- What's **NEW** for 2022?

“Haha, everything’s new! How community banks operate in a post Covid-19 world? Technology is key since the pandemic has really shortened the *tech-savvy* gap between Boomers and Gen Z. There is a brand new payment system coming! - first since ACH was introduced in the 1970’s. Faster payments has taken off and FNBB is proud to be in the FedNow Pilot Program and developing systems to support customer bank’s needs at FedNow’s production launch. One thing that will not change is our commitment to be a trusted partner for our community banks. ”

NEW Operational Fees & Services

- ◆ Reduce pricing for Affiliate Wire service– from \$1.50 to \$1.00 per wire
- ◆ Reduce pricing for In-House wire transfers– from \$1.50 to \$1.00 per wire
- ◆ Reduce pricing for FX Mailing Fees—from \$15 to \$12.50
- ◆ Addition of FNBB Drafts

NEW FRB Check Adjustment Changes

FNBB has been working with our FRB Account Rep to help identify adjustment differences between ECCHO and FRB. The **“Wrong Payee Credited”** adjustment type was created as a result of that collaboration.

NEW International Scoop



- ◆ **Prepaid Mailing Labels** are enabled for all manually keyed FX Check transactions.
- ◆ Have FedEx automatically pick up your FX Checks and Currency next day at no charge with our **FedEx Auto Scheduler** service.
- ◆ Eliminate mailing fees and receive next day provisional credit on Canadian Checks with our **Canadian Check Scanning** service!
- ◆ Notify your customers that their outgoing International wires are complete with the **Wire Watch** feature!
- ◆ Check out the **Western Union International User Guide** in NetLink Documents featuring a link to Western Union’s Payment Formatting Guide.
- ◆ **Coming March 2022:** International 3 part Webinar Series – Navigating International Payments. More info to follow!

Across the Bank



- ◆ FNBB would like to welcome our **NEWest** employee - Tiaeh Antoine- who joined as an Electronic Products Specialist in our Baton Rouge office.