

TeleHealth Instructions for the Patient

If you are using this link from a computer you will need to use: Chrome, Firefox, or the “New” Edge Internet Browser. Internet Explorer will not work!

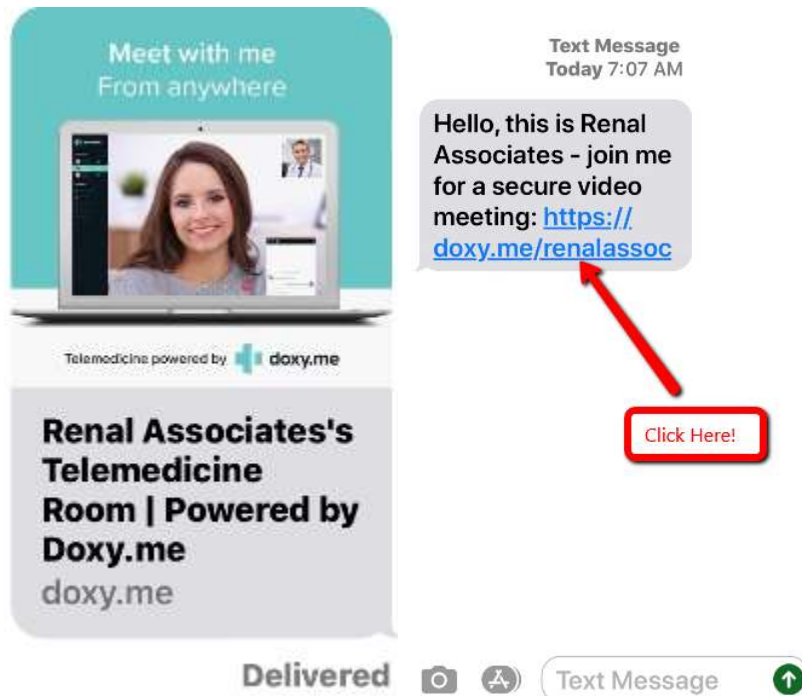


Things to have available before your appointment:

1. Have a list of all your medications.
2. If you have a Blood Pressure cuff please take your pressure before your visit begins.
3. Verify you or your caregiver has the link to access the Renal TeleHealth site.
4. Please wait to open the link provided to you **at the time of your scheduled appointment**. A nurse will then assist you shortly after.
5. If you have an appointment, and in the waiting room, and do not receive service in a timely manor please contact us at: 225.767.4893
6. Instructions after you click the provided link are listed below.

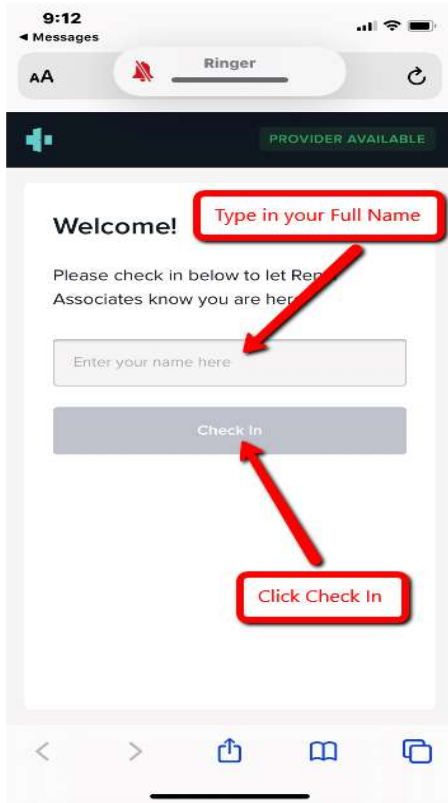
Instructions:

1. Click on Link Texted or Emailed to your smartphone.



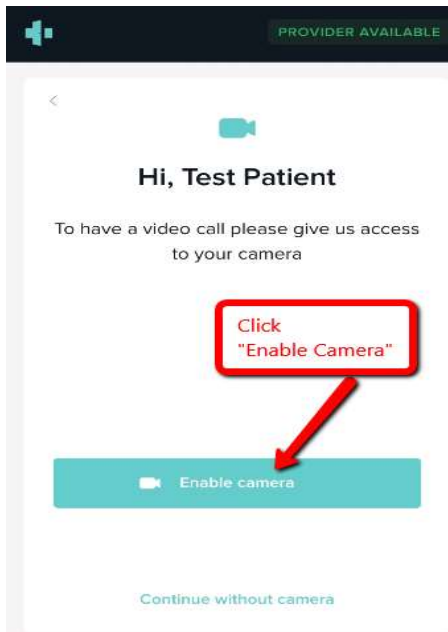
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2. Type in your full name then click the “Check in” button

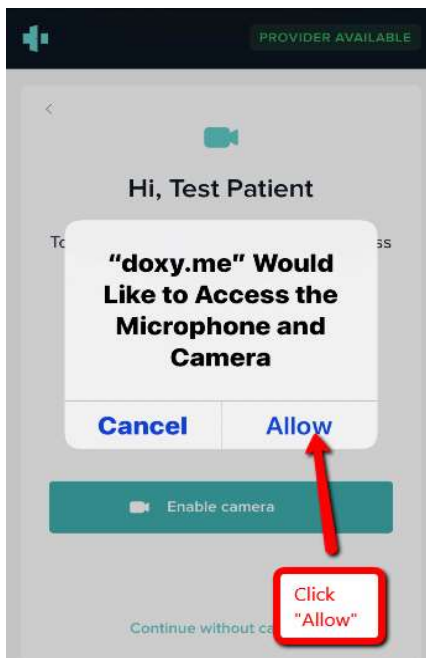


3. Click “Enable Camera” button

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4. Click "Allow". This gives the program access to your Microphone and camera so you can communicate with our physicians.



5. You are now in the waiting room.

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WAITING ROOM

Renal Associates

AVAILABLE





Your call will start soon

**You are now
In the waiting room.
A nurse will be with
you shortly.**

Welcome!

I will start the video call in a moment.

Tips for a great video call:

- Use strong wifi or an ethernet cable
 
- Close unused programs (or restart computer)
 
- Update to latest browser version
