

APPROVED MINUTES

**LOUISIANA CLERKS OF COURT INSURANCE TRUST
BOARD OF TRUSTEES MEETING
NOVEMBER 12, 2021
8:30 AM via ZOOM**

A meeting of the Board of Trustees of the Louisiana Clerks of Court Insurance Trust was held on Friday, November 12, 2021, at 9:00 am via Zoom. The meeting was called to order by President Bridget Hanna.

MEMBERS PRESENT:

President Bridget Hanna
Robin Hooter
Shane LeBlanc
Annette Fontana
Randy Deshotel
Jeff Skidmore
Amy Patin
Dot Lundin
Debbie Hudnall, Executive Director

ABSENT:

Rick Arceneaux
Susan Racca
Holli Vining
Marion Hopkins
Brian Lestage

ALSO, PRESENT: Kim Breard, Lana Labourdette, and Ryan Hamilton with Gallagher Insurance, and Dagmar Hebert

APPEAL:

Lana Labourdette reported that a second level appeal had been received from Blue Cross Blue Shield (BCBS). The appeal is regarding Non-Emergency Ambulance Transport for a member who is receiving dialysis treatments. The first level appeal was denied by BCBS. After further review by Gallagher and receiving additional information from BCBS and a Medical Director review, the appeal was partially overturned and claims were approved and paid for the period 03/16/21 – 04/26/21. The claims from period 04/27/21 – 06/24/21 were denied as the medical records reflect the member did not meet the criteria for non-emergency transport after April 26, 2021. Gallagher recommends that the Board uphold the denial of the claims from 04/27/21 – 06/24/21.

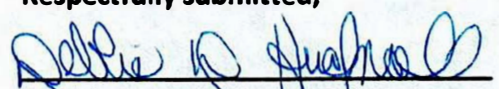
After discussion regarding when the provider was notified that the service was not covered, notification to the member that the service was not covered and the possibility of balance billing to the member, a motion was made by Jeff Skidmore to uphold the denial from BCBS of claims from 04/27/21-06/24/21. The motion was seconded by Shane LeBlanc. **MOTION CARRIED.**

There being no other business, the meeting adjourned.

APPROVED:


Bridget Hanna, President

Respectfully submitted,


Debbie D. Hudnall, Executive Director