APPROVED MINUTES

LOUISIANA CLERKS OF COURT INSURANCE TRUST BOARD OF TRUSTEES MEETING JUNE 29, 2017 9:00 AM BATON ROUGE, LA

A meeting of the Board of Trustees of the Louisiana Clerks of Court Insurance Trust was held on Thursday, June 29, 2017 in Baton Rouge, LA.

The meeting was called to order by President David Dart. Randy Deshotel then gave the invocation. Johnny Crain, Jr. then led the Pledge of Allegiance.

Mark Graffeo

Kay Bolding

MEMBERS PRESENT:

President David Dart Rick Arceneaux

Robin Hooter

Johnny Crain, Jr.

Lance Marino

Becky Patin

Randy Deshotel

Holli Vining

ALSO PRESENT:

Debbie Hudnall, Executive Director Vickie Whaley, Hunt Insurance Group Bridget Hanna Kim Turlich-Vaughan Dagmar Hebert Chris Kershaw

APPROVAL OF MINUTES

Rick Arceneaux moved that the minutes of March 9, 2017 and the conference calls on May 19, 2017 and June 15, 2017 be approved as presented. Motion seconded by Lance Marino. **MOTION CARRIED.**

FINANCIALS: (Report on file in office) Treasurer Robin Hooter presented the financial reports for the Insurance operations fund for May 2017.

| May 2017- | Total Assets: | \$ 39 | 2,403 |
|-----------|--------------------|-------|--------|
| | Monthly Revenue | - | 10,413 |
| | Monthly Expenses | (| 9,759) |
| | Monthly Net Income | \$ | 653 |

Holli Vining moved to receive the financial report as presented. Motion seconded by Johnny Crain, Jr. **MOTION CARRIED**.

ADMINISTRATORS' REPORT: (Report on file in office)

Actuary Report (on file in office): Vickie Whaley presented the Actuary report compiled by L& E Actuaries for the Trust. This report is a conservative valuation of the plan and helps to determine if the plan is properly funded including reserves necessary to support the plan into the next year. The actuary projects a negative cash flow at the end of the plan year and projects a 7.75% increase for 2018 and a 4.75% increase for 2019. Vickie commented that the estimated claim trend is 6.5% increase in medical. Debbie Hudnall pointed out that this report only includes 3 months experience from this current claim year of 2017 and that in 2016 Calcasieu parish was added to the Trust. A motion was made by Rick Arceneaux to approve the Actuary report as presented. Motion seconded by Randy Deshotel. MOTION CARRIED.

Appeal: Vickie explained that the remaining claim appeal for the Board to decide on dealt with a claim filed for treatment at an out-of-network hospital. Blue Cross Blue Shield had paid the claim according to the plan design. Hunt reached out to the doctor who had selected the hospital for the treatment even though there was access available at an in-network facility. Hunt was told that the provider had an agreement with the out-of-network facility that the hospital would attempt to retrieve additional funds from the Trust but if unsuccessful, then there would be no balance billing to the member. Hunt asked if this agreement could be provided in writing but it was not provided and there was no answer as to why the doctor chose this particular facility. Hunt Insurance Group recommends that the Board deny this appeal. A motion was made by Lance Marino to uphold the denial of the appeal. Motion was seconded by Mark Graffeo. **MOTION CARRIED.**

AUDIT REPORT (on file in office): Russell Perkins with Thomas, Howell, Ferguson presented the draft audit report for the year ended December 31, 2016. He commented on the relationship and communication improvements with Hunt Insurance Group. There were no significant accounting aspects that affected the financial statements. He commented on the significant increase in net assets available and the strong financial position of the fund as of December 31, 2016. He stated that the Fund is well managed from an Auditor's perspective. He also stated that the Form 5500 should be available for review by the following week. He further reported that IBNR (Incurred but not reported) number is taken directly from the Actuary report and increased by \$230,000 from 2015 to 2016 and is considered to be a reasonable number. The reserve is more than ample to cover the increase in IBNR. The organization is financially solvent. Russell commented on the tax status and whether a private letter ruling was necessary. The process is expensive. Debbie Hudnall questioned as to whether there would be a time if the surplus reached a certain level that a change would be required. Thomas. Howell, Ferguson does not believe there is any need to request the private letter ruling from the IRS. He reported that the Trust received an unqualified opinion, which is a clean opinion with no written audit findings. He reported on the compliance with bond maturities, bringing it back into compliance with an investment policy.

Mark Graffeo questioned if the Board could approve the DRAFT audit report as presented. Chris Kershaw stated that there would be no changes to the financial statements as presented except for the addition of the date on page 10 as the Board meeting date. A motion was made by Holli Vining to approve the audit report as presented for the fiscal year ended December 31, 2016. Motion was seconded by Becky Patin. **MOTION CARRIED.**

DISABILITY UPDATE: Vickie provided an update on the implementation of the short and long term disability offered through the Trust as of July 1, 2017. She provided the numbers on the participation as of July 1 and reminded the Board that it a parish waived enrollment at this time, they could enroll at the next open enrollment for the 2018 plan year. There was discussion regarding the tax affect on employer versus employee paid premiums.

FINANCIALS: Vickie gave the financial reports for the Insurance Trust for the month of April 2017.

April 2017 Statement of Net Assets

| Total Assets | \$ 7,211,906 |
|-------------------|--------------|
| Total Liabilities | (825,195) |
| Net Assets | \$ 6,386,711 |

Cash Analysis (as of April 2017)

| Annual Funds Received | \$ 4,572,942 | |
|-----------------------|----------------|---|
| Annual Total Expenses | (\$ 4,749,159) |) |
| Cash Balance | \$ 2,521,029 | |

Vickie stated that RX claims decreased in comparison to the same period in the previous year, which is not in line with trend. She commented on the expense of the health screenings and an increase in claims for 2017.

Investments: Vickie reported the market value of Investments as of April 20, 2017 was \$4,637,914. Chris commented on the interest rates and the hope for better interest rates in the future. Debbie stated that Chris handles these investments in house.

Vickie reviewed that as of May 2017 there were 3 high cost claimants added to the list of potential specific claimants.

CLAIMS EXPERIENCE: Vickie then reviewed the Claims experience as follows:

CLAIMS EXPERIENCE - 2017

| | Prescriptions | Medical | Monthly Totals | Aggregate |
|---------|---------------|------------|----------------|--------------|
| | | | | |
| Jan 17 | \$ 111,867 | \$ 460,904 | \$ 572,771 | \$ 572,771 |
| Feb 17 | \$ 103,587 | \$ 574,013 | \$ 677,600 | \$ 1,250,371 |
| Mar 17 | \$ 96,940 | \$ 756,993 | \$ 853,933 | \$ 2,104,304 |
| Apr 17 | \$ 117,765 | \$ 529,716 | \$ 647,481 | \$ 2,751,785 |
| May 17 | | | | |
| June 17 | | | | |
| July 17 | | | | |
| Aug 17 | | | | |
| Sept 17 | | | | |
| Oct 17 | | | | |
| Nov 17 | | | | |
| Dec 17 | | | | |

CLAIMS EXPERIENCE - 2016

| | Prescriptions | Medical | Monthly Totals | Aggregate |
|---------|---------------|------------|----------------|--------------|
| Jan 16 | \$ 86,395 | \$ 590,919 | \$ 677,314 | \$ 677,314 |
| Feb 16 | \$ 79,006 | \$ 298,430 | \$ 377,436 | \$ 1,054,749 |
| Mar 16 | \$ 71,866 | \$ 300,450 | \$ 372,316 | \$ 1,427,065 |
| Apr 16 | \$ 85,415 | \$ 542,412 | \$ 627,827 | \$ 2,054,892 |
| May 16 | \$ 100,647 | \$ 521,600 | \$ 622,247 | \$ 2,677,139 |
| June 16 | \$ 95,592 | \$ 480,383 | \$ 575,974 | \$ 3,253,113 |
| July 16 | \$ 97,813 | \$ 443,347 | \$ 541,160 | \$ 3,794,273 |
| Aug 16 | \$ 118,729 | \$ 817,967 | \$ 936,696 | \$ 4,730,969 |
| Sept 16 | \$ 88,952 | \$ 627,783 | \$ 716,735 | \$ 5,447,704 |
| Oct 16 | \$114,047 | \$ 564,239 | \$ 678,286 | \$ 6,125,990 |
| Nov 16 | \$124,283 | \$ 689,323 | \$ 813,606 | \$ 6,939,596 |
| Dec 16 | \$ 122,193 | \$ 950,747 | \$ 1,072,940 | \$ 8,012,536 |

Vickie reported on the increase in CBORA utilization in 2017. She also reported a 90% utilization in generic RX.

The dental loss ratio was 89% so far in 2017. It is a manageable loss ratio and there was an increase in reserves. Hunt Insurance Group projects no rate increase and that recommendation is supported by the Actuary. Hunt did meet with Delta Dental in regards to a large utilization of out-of-network providers. Delta will be providing education materials and their ability to contract with providers to bring them in network.

DENTAL CLAIMS-2017 (SELF FUNDED AS OF JANUARY 1, 2014)

| Date | Lives | Total Claims | Premiums | Delta/Hunt Admin | Reserves | Loss Ratio |
|-------------|-------|-----------------|-----------|---------------------|----------|---------------|
| - , , , , , | 4.007 | | A=0.00= | | | |
| Jan 17 | 1,207 | \$36,246 | \$53,925 | \$3,345 | \$12,289 | 77% |
| | | | | \$2,044 | | |
| Feb 17 | 1,200 | \$46,612 | \$53,905 | \$3,329 | \$1,927 | 96% |
| | | | | \$2,037 | | |
| Mar 17 | 1,198 | \$47,309 | \$53,933 | \$3,326 | \$1,262 | 98% |
| | | | | \$2,037 | | |
| Apr 17 | 1,200 | \$40,438 | \$53,293 | \$3,295 | \$7,544 | 86% |
| · | | | | \$2,016 | . , | |
| May 17 | | | | | | |
| June 17 | | | | | | |
| July 17 | | | | | | |
| Aug 17 | | | | | | |
| Sept 17 | | | | | | |
| Oct 17 | | | | | | |
| Nov 17 | | | | | | |
| Dec 17 | | | | | | |
| TOTAL | 4,805 | \$170,605 | \$215,056 | \$13,294 \$8,134 | \$23,022 | 89.29% |

DENTAL CLAIMS- 2016 (SELF FUNDED AS OF JANUARY 1, 2014)

| Date | Lives | Total | Premiums | Delta/Hunt | Reserves | Loss |
|---------|--------|-----------|-----------|------------------|-----------|--------|
| | | Claims | | Admin | | Ratio |
| Jan 16 | 1,182 | \$ 31,365 | \$ 52,247 | \$ 3,254 | \$ 15,642 | 70% |
| | | | | \$ 1,985 | · | |
| Feb 16 | 1,179 | \$ 35,678 | \$ 52,371 | \$ 3,260 | \$11,435 | 78% |
| | | | | \$ 1,989 | | |
| Mar 16 | 1,178 | \$ 49,020 | \$ 52,060 | \$ 3,265 | (\$2,211) | 104% |
| - | | | | \$ 1,986 | | |
| Apr 16 | 1,190 | \$ 42,836 | \$ 52,001 | \$ 3,246 | \$ 3,941 | 92% |
| | | | | \$ 1,978 | | |
| May 16 | 1,191 | \$ 34,700 | \$ 52,528 | \$ 3,298 | \$ 12,524 | 76% |
| | | | | \$ 2,006 | | |
| June 16 | 1,184 | \$ 41,566 | \$ 52,669 | \$ 3,287 | \$ 5,812 | 89% |
| | | | | \$ 2,003 | | |
| July 16 | 1,187 | \$ 33,376 | \$ 52,087 | \$ 3,260 | \$13,467 | 74% |
| | | | | \$ 1,984 | | |
| Aug 16 | 1,196 | \$ 50,739 | \$ 52,088 | \$ 3,290 | (\$3,944) | 108% |
| | | | | \$ 2,003 | | |
| Sept 16 | 1,195 | \$ 32,910 | \$ 53,100 | \$ 3,315 | \$14,854 | 72% |
| | | | | \$2,020 | | |
| Oct 16 | 1,194 | \$ 40,403 | \$ 53,101 | \$ 3,304 | \$7,382 | 86% |
| | | | | \$ 2,012 | | |
| Nov 16 | 1,199 | \$ 41,258 | \$ 52,430 | \$ 3,279 | \$5,896 | 89% |
| | | | | \$ 1, 997 | | |
| Dec 16 | 1,200 | \$ 39,804 | \$52,431 | \$ 3,318 | \$7,290 | 86% |
| | | | | \$2,019 | | |
| TOTAL | 14,270 | \$473,664 | \$629,110 | \$ 39,374 | \$92,088 | 85.36% |
| | | | | \$ 23,983 | | |

LIFE INSURANCE: There was no life report provided by the Standard however Vickie reported a 156% loss ratio and is not certain on the affect that will have going into renewals. There had been a recent increase in the life premium but also several years with passing rates. The introduction of the disability coverage through Standard may possibly lessen the chance of a rate increase in the life insurance premium.

VISION INSURANCE - 2017

| Date | Lives | Premium | Claims | Hunt Adm | Total Loss Ratio |
|---------|-------|-----------|-----------|----------|---------------------|
| Jan 17 | 923 | \$ 7,030 | \$ 1,760 | \$ 781 | 36.15% |
| Feb 17 | 925 | \$ 6,975 | \$ 7,238 | \$ 775 | 114.89% |
| Mar 17 | 917 | \$ 6,993 | \$ 3,138 | \$ 777 | 55.99% |
| Apr 17 | 915 | \$ 7,723 | \$ 4,390 | \$ 773 | 66.85% |
| May 17 | | | | | |
| June 17 | | | | | |
| July 17 | | | | | |
| Aug 17 | | | | | |
| Sept 17 | | | | | |
| Oct 17 | | | | | |
| Nov 17 | | | | | |
| Dec 17 | | | | | |
| TOTAL | 3,680 | \$ 28,721 | \$ 16,526 | \$ 3,107 | 68.36% |

VISION INSURANCE - 2016

| Date | Lives | Premium | Claims | Hunt Adm | Total Loss Ratio |
|---------|--------|-----------|-----------|----------|---------------------|
| Jan 16 | 892 | \$ 6,415 | \$ 2,972 | \$ 714 | 57.45% |
| Feb 16 | 890 | \$ 6,358 | \$ 6,373 | \$ 710 | 111.41% |
| Mar 16 | 890 | \$ 6,358 | \$ 4,462 | \$ 707 | 81.30% |
| Apr 16 | 902 | \$ 6,389 | \$ 2,816 | \$ 711 | 55.20% |
| May 16 | 902 | \$ 6,447 | \$ 5,802 | \$ 717 | 101.12% |
| June 16 | 898 | \$ 6,439 | \$ 3,617 | \$ 716 | 67.30% |
| July 16 | 898 | \$ 6,361 | \$ 4,024 | \$ 708 | 74.38% |
| Aug 16 | 907 | \$ 6,405 | \$ 5,584 | \$ 713 | 98.31% |
| Sept 16 | 904 | \$ 6,430 | \$ 4,087 | \$ 720 | 74.76% |
| Oct 16 | 907 | \$ 6,425 | \$ 5,006 | \$ 715 | 89.04% |
| Nov 16 | 909 | \$ 6,438 | \$ 4,671 | \$ 716 | 83.68% |
| Dec 16 | 913 | \$ 6,433 | \$ 3,424 | \$ 716 | 64.35% |
| TOTAL | 10,812 | \$ 76,898 | \$ 52,838 | \$ 8,563 | 79.85% |

Johnny Crain commented on an issue with inpatient claims and a particular medical device not being covered. Vickie stated that Blue Cross case management does review claims and provides recommendations on coverages/services to expand and perhaps the technology associated with the device has not been thoroughly tested yet to provide a recommendation.

Health Fair Screenings: Vickie reported that there was a decrease in the number of participants and had received feedback from Clerks that there was not enough lead time or notification prior to the event taking place to make staffing arrangements. Vickie suggested that in the future it may be necessary to look at different approaches to providing this testing. The participation rate was 43%, which was the lowest compared to 2012 and 2014. She then reviewed the screening results and the findings. Randy Deshotel requested to see reports on cholesterol, blood pressure and blood glucose. Vickie stated she would request additional screening results. Robin Hooter and Johnny Crain reported on issue with test results and false positives. There was further discussion on how to provide the testing in a different way. There were 479 participants with at least three parishes not participating. It was discussed to make the testing mandatory in the future and apply a penalty for those who don't participate.

Stewardship Report: Vickie presented the Stewardship report from Hunt Insurance Group which provides information on Hunt and the services provided to the Trust.

Renewals: Vickie reviewed the Actuary's prediction of a loss this year and the recommendation of a 7.75% increase for the next plan year. She feels the projection is aggressive and could possibly recommend a rate hold for 2018 or perhaps smaller increases in 2018 or 2019. Debbie commented on the possibility of the Trust taking on more risk by increasing the stop loss and corridor. The continued increase in the surplus allows the Trust to increase risk and possibly lower premiums. Vickie stated that she will provide projections at the renewal meeting in September 2017. There is also the consideration of plan design changes.

Debbie questioned the future of the Health Care Reform. Vickie commented on the push to more consumer driven plans with increases in contributions and increased tax benefits. She reported the Cadillac Tax had been delayed. David questioned health insurance premium reporting and the possible taxation of benefits. Vickie stated that the PCORI Fee will likely continue. She also stated that the transitional reinsurance fee, which was used to offset the cost of the marketplace is now ended and that the Trust has made the final payment.

Debbie asked if there were any RX adjustments that would need to be considered. Vickie stated that Blue Cross would provide that information and give a recommendation at the next meeting.

Vickie reported that the Blue Cross Telemedicine program is now available. Becky Patin stated that she had tried to use the service but had problems throughout her experience. There was discussion regarding promotion to make members aware of the program. Vickie also stated that the Trust cannot receive actual utilization reports on this program. She further stated that Blue Cross is starting a smart-shopper program in which you can price shop different services and the amounts charged by different providers.

ATTORNEY: There was no report at this time.

EXECUTIVE DIRECTOR REPORT: Debbie Hudnall had nothing further to report.

COMMENTS BY BOARD MEMBERS: None

OTHER BUSINESS: President David Dart thanked the Board for allowing him to serve during the past year.

There being no further business, Rick Arceneaux moved that the meeting be adjourned. Motion seconded by Mark Graffeo. **MOTION CARRIED.**

Meeting adjourned.

APPROVED:

David Dart President Respectfully submitted,

Debbie D. Hudnall \
Executive Director