

PRE-Exposure Prophylaxis (PrEP)

vs.

POST-Exposure Prophylaxis (PEP)

Pre-Exposure Prophylaxis is a method of taking preventive medication to maintain a negative HIV status, taken daily before to any exposure

Post-Exposure Prophylaxis is also a form of preventive medication but must be taken within 72 hours of exposure. It is a month long regimen that can help eliminate HIV transmission when taken promptly.



If you need PEP, call TelePrEP at
504-931-7687

Monday - Friday 8:00 AM-4:30 PM

For PEP access during weekends, reach out to your local Urgent Care or Emergency Dept. and ask for Post-Exposure Prophylaxis (may also be called nPEP).

www.louisianahealthhub.org/teleprep

How We Serve



Education and Counseling

Our navigators provide PrEP education and counseling to help determine how PrEP can best benefit the patient.



Reminders

Reminders are sent to patients when labs are due for their next set of prescriptions.



Troubleshooting

Navigators are trained to provide troubleshooting assistance with health insurance and/or pharmacy, and provide support with labs.



Eligibility

TelePrEP requires insurance coverage to enroll. However, insurance navigation assistance is provided to those who may be eligible for health insurance through Medicaid or Marketplace

Step 1

Visit the TelePrEP website or scan QR code to get enrollment form. Complete all forms to start receiving services.

Step 2

Meet with TelePrEP provider in virtual setting via computer or smartphone

Step 3

Complete your required base labs. Once lab results are available, the TelePrEP provider will reach out to discuss results and order prescription to be filled.

Step 4

Receive PrEP in the mail and get started on PrEP.

Steps 2-4 repeat every 90 days.

Why TelePrEP?



- Access PrEP services without going to the doctor's office
- Receive your prescription in the mail or pick up from your local pharmacy
- Provider can virtually meet anyone from anywhere in Louisiana; and can accommodate after-hours appointments if needed.



Call or Text 504-931-7687
(Mon-Fri 8:00 AM to 4:30 PM)



TelePrEP@la.gov



Virtually available in Louisiana